

WORKLOAD NARRATIVE

FIELD OPERATIONS

April 2015

Workload: In April, intake for all programs [23,417] was 9% greater than the fiscal year average and represented the largest intake since last August. The majority of the increase was in UI and as explained below, was primarily due to a new tax refund intercept program initiated by EDD. At the same time, dispositions [21,249] hit a three month low. The open balance [25,400] rose to a three month high, but remains 15% smaller than average for the fiscal year.

UI. In April, the number of new UI cases [21,674 cases; 13,134 appellants] was up by more than 5,500 from February and represented the largest intake since September. Because the major portion of the bump was in extension cases, which currently are almost all benefit audit type issues, and given the number of inquiries received from ALJs, it appears that the majority of this increase relates to the federal income tax intercept program, which went into effect at the end of last year and recently began actual seizures of refunds. This process has created a significant number of old appeals with many splits to be filed. The numbers for these cases should tail off within another month. Closed cases [19,749 cases; 11,968 appellants] fell for the second consecutive month and were 6% below the norm for the fiscal year. The open balance [15,981 cases; 9,684 appellants] rose for the first time since December, but remains 20% smaller than the fiscal year average.

DI. In April, verifications of disability cases [1,085] hit a six month high, while dispositions [1,045] were at a five month low. As a result, this was the first time in nine months in which intake exceeded output. The open inventory [1,237] is still 31% below its fiscal year norm.

Tax, Rulings, Other. In tax, new petitions [194] were 11% below the average for the fiscal year. Meanwhile, as field offices are starting to ramp up in this area, dispositions [212] were 35% above the norm and represented the largest output since last June. The open inventory [3,961] fell, albeit slightly, for the first time in ten months. The number of new ruling cases [447] hit an eleven month high, which is not unusual as the vast majority of these appeals are filed in the March through July time frame. Dispositions [212] were 11% below the norm causing open

inventory [4,200] to rise back over 4000. The caseload remains 9% smaller than the fiscal year average.

Case Aging and Time Lapse. The timeliness measures were all crushed in April again. Average case age fell to 19.9 days, which is a 20-month low. 30-day time lapse rose to 77.3% and 45-day time lapse rose to 95.6%. These are 13 and 17 month highs, respectively.

Cycle Time. The cycle time for time lapse cases [32 days] fell for the third straight month. Our average is now just two days shy of the time frame DOL expects just 60% of the cases to be resolved. The time to process extension appeals [42 days] and disability cases [59 days] also fell for the third straight month.

FY ALL PROGRAM TRENDS - FO

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	34,470	40,374	41,888	38,682	32,388	33,369	35,262	32,109	38,944	35,539	36,576	34,012	433,613	36,134		
12/13	33,820	39,560	35,059	38,330	32,377	27,469	35,188	32,990	35,462	34,280	35,060	30,208	409,803	34,150	95%	-1,984
13/14	31,649	31,789	26,509	29,993	24,703	26,488	30,651	25,592	27,945	32,463	28,565	26,278	342,625	28,552	84%	-5,598
14/15	26,130	23,655	23,363	22,861	17,201	21,439	18,740	17,502	21,282	23,417			215,590	21,559	76%	-6,993
Multi: 4 4 11 2													13/14	76%	75%	
All Programs registrations Apr to date are down 25% from 13/14, down 37% from 12/13, and down 41% from 11/12													12/13	63%	63%	
All Programs registrations monthly average is down 24% from 13/14, down 37% from 12/13, and down 40% from 11/12													11/12	60%	59%	
														chg 14-15 avg	chg 14-15 YTD	

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	35,714	39,116	44,083	36,128	35,054	36,169	35,665	39,521	46,692	30,554	36,743	33,437	448,876	37,406		
12/13	32,226	37,179	31,752	41,106	34,450	33,674	34,777	34,753	39,525	30,992	31,139	27,467	409,040	34,087	91%	-3,320
13/14	37,227	35,005	31,214	29,718	25,437	24,098	27,304	26,789	28,051	28,143	28,600	26,672	348,258	29,022	85%	-5,065
14/15	27,086	25,897	22,225	25,206	18,498	20,377	20,925	22,273	22,494	21,249			226,230	22,623	78%	-6,399
Multi: 2/4 2/11 1/4													13/14	78%	77%	
All Programs dispositions Apr to date are down 23% from 13/14, down 35% from 12/13, and down 40% from 11/12													12/13	66%	65%	
All Programs dispositions average is down 22% from 13/14, down 34% from 12/13, and down 40% from 11/12													11/12	60%	60%	
														chg 14-15 avg	chg 14-15 YTD	

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	60,107	61,211	58,886	61,349	58,553	55,653	55,113	47,540	39,388	44,228	43,982	44,458	52,539			
12/13	45,980	48,183	51,402	48,515	46,318	40,048	40,368	38,419	34,291	37,401	41,214	43,875	43,001	82%	-9,538	
13/14	38,202	34,844	30,062	30,217	29,380	31,701	34,463	33,209	33,026	37,269	37,183	36,725	33,857	79%	-9,144	
14/15	35,656	33,331	34,401	31,980	30,632	31,633	29,381	24,557	23,290	25,400			30,026	89%	-3,831	
Multi: 4 4 7 7													13/14	89%	90%	
All Programs balance Apr to date is down 10% from 13/14, down 30% from 12/13, and down 45% from 11/12													12/13	70%	70%	
All Programs balance monthly average is down 11% from 13/14, down 30% from 12/13, and down 43% from 11/12													11/12	57%	55%	
														chg 14-15 avg	chg 14-15 YTD	

FY RULING - OTHER TRENDS - FO
Program Codes 9, 13, 14, 19, 21, 22, 40, 44

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	426	454	207	982	247	251	182	245	746	576	605	424	5,345	445		
12/13	229	418	209	315	51	108	292	280	201	234	589	585	3,511	293	66%	-153
13/14	432	380	219	89	135	112	156	223	402	791	601	228	3,768	314	107%	21
14/15	231	217	190	119	71	133	97	152	329	464			2,003	200	64%	-114
													13/14	64%	68%	
													12/13	68%	86%	
													11/12	45%	46%	

Ruling/Other registrations Apr to date are down 32% from 13/14, down 14% from 12/13, and down 54% from 11/12
Ruling/Other registrations monthly average is down 36% from 13/14, down 32% from 12/13, and down 55% from 11/12

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	384	397	530	593	389	351	500	455	299	255	214	165	4,532	378		
12/13	239	323	170	334	434	171	242	250	424	278	254	248	3,367	281	74%	-97
13/14	329	322	574	598	162	223	204	383	288	130	156	113	3,482	290	103%	10
14/15	174	106	269	209	160	284	116	139	915	243			2,615	262	90%	-29
													13/14	90%	81%	
													12/13	93%	91%	
													11/12	69%	63%	

Ruling/Other dispositions Apr to date are down 19% from 13/14, down 9% from 12/13, and down 37% from 11/12
Ruling/Other dispositions monthly average is down 10% from 13/14, down 7% from 12/13, and down 31% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	3,716	3,772	3,453	3,842	3,698	3,590	3,272	3,060	3,509	3,825	4,216	4,475		3,702		
12/13	4,466	4,563	4,602	4,582	4,199	4,133	4,182	4,212	3,988	3,943	4,275	4,613		4,313	116%	611
13/14	4,716	4,776	4,423	3,914	3,887	3,776	3,724	3,566	3,667	4,329	4,775	4,892		4,204	97%	-109
14/15	4,914	5,022	4,942	4,851	4,761	4,597	4,580	4,591	4,002	4,221				4,648	111%	444
														13/14	111%	114%
														12/13	108%	108%
														11/12	126%	130%

Ruling/Other balance Apr to date is up 14% from 13/14, up 8% from 12/13, and up 30% from 11/12
Ruling/Other balance monthly average is up 11% from 13/14, up 8% from 12/13, and up 26% from 11/12

	13/14	12/13	11/12	chg 14-15 avg	chg 14-15 YTD
	111%	108%	126%		
	114%	108%	130%		

FY TAX TRENDS - FO
 Program Codes 15, 17, 18, 32, 46, 47, 48

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	112	266	364	147	248	402	346	141	196	117	78	335	2,752	229		
12/13	253	229	254	200	215	214	223	245	299	199	243	321	2,895	241	105%	12
13/14	233	264	247	242	307	411	232	320	285	230	222	217	3,210	268	111%	26
14/15	217	234	255	178	253	253	124	197	271	194			2,176	218	81%	-50
													13/14	81%	79%	
													12/13	90%	93%	
													11/12	95%	93%	
													chg 14-15 avg		chg 14-15 YTD	

Tax registrations Apr to date are down 21% from 13/14, down 7% from 12/13, and down 7% from 11/12
 Tax registrations monthly average is down 19% from 13/14, down 10% from 12/13, and down 5% from 11/12

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	168	278	325	293	323	247	227	352	322	492	267	217	3,511	293		
12/13	236	290	284	357	234	195	299	222	475	590	375	301	3,858	322	110%	29
13/14	214	263	352	231	151	185	208	265	232	129	257	300	2,787	232	72%	-89
14/15	200	149	195	174	145	120	81	150	143	212			1,569	157	68%	-75
													13/14	68%	70%	
													12/13	49%	49%	
													11/12	54%	52%	
													chg 14-15 avg		chg 14-15 YTD	

Tax dispositions Apr to date are down 30% from 13/14, down 51% from 12/13, and down 48% from 11/12
 Tax dispositions monthly average is down 32% from 13/14, down 51% from 12/13, and down 46% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg	
11/12	4,643	4,630	4,666	4,520	4,445	4,593	4,711	4,498	4,371	3,995	3,803	3,918	4,399			
12/13	3,931	3,871	3,841	3,683	3,664	3,683	3,606	3,629	3,453	3,062	2,930	2,949	3,525	80%	-874	
13/14	2,967	2,965	2,861	2,872	3,028	3,253	3,276	3,328	3,381	3,482	3,447	3,363	3,185	90%	-340	
14/15	3,379	3,463	3,523	3,526	3,633	3,766	3,808	3,854	3,979	3,961			3,689	116%	504	
													13/14	116%	117%	
													12/13	105%	101%	
													11/12	84%	82%	
													chg 14-15 avg		chg 14-15 YTD	

Tax balance Apr to date is up 17% from 13/14, up 1% from 12/13, and down 18% from 11/12
 Tax balance monthly average is up 16% from 13/14, up 5% from 12/13, and down 16% from 11/12

FY DI TRENDS - FO
Program Codes 7, 10, 11, 12, 16 & 20

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	1,405	1,575	1,489	1,392	1,094	1,268	1,395	1,490	1,611	1,256	1,362	1,382	16,719	1,393		
12/13	1,206	1,122	1,233	1,069	845	754	982	811	995	971	970	884	11,842	987	71%	-406
13/14	1,043	991	1,046	1,086	941	945	1,004	958	979	1,158	1,088	1,131	12,370	1,031	104%	44
14/15	1,352	1,027	1,113	1,102	815	1,062	1,104	990	1,035	1,085			10,685	1,069	104%	38
													13/14	104%	105%	
													12/13	108%	107%	
													11/12	77%	76%	
														chg 14-15 avg	chg 14-15 YTD	

DI registrations Apr to date are up 5% from 13/14, up 7% from 12/13, and down 24% from 11/12
DI registrations monthly average is up 4% from 13/14, up 8% from 12/13, and down 23% from 11/12

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	1,365	1,462	1,426	1,579	1,266	1,270	1,334	1,547	1,456	1,424	1,460	1,140	16,729	1,394		
12/13	1,079	1,220	999	1,452	938	1,039	1,083	906	1,186	734	758	860	12,254	1,021	73%	-373
13/14	1,026	1,098	1,223	1,298	749	822	835	891	958	927	1,047	1,038	11,912	993	97%	-29
14/15	1,024	1,101	1,241	1,165	965	1,073	1,144	1,230	1,376	1,045			11,364	1,136	114%	144
													13/14	114%	116%	
													12/13	111%	107%	
													11/12	82%	80%	
														chg 14-15 avg	chg 14-15 YTD	

DI dispositions Apr to date are up 16% from 13/14, up 7% from 12/13, and down 20% from 11/12
DI dispositions monthly average is up 14% from 13/14, up 11% from 12/13, and down 18% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	1,943	2,054	2,117	1,930	1,757	1,755	1,815	1,757	1,905	1,734	1,636	1,877		1,857	
12/13	2,005	1,906	2,139	1,755	1,663	1,379	1,277	1,182	991	1,227	1,437	1,462		1,535	83%
13/14	1,481	1,374	1,198	986	1,177	1,300	1,469	1,536	1,557	1,788	1,830	1,922		1,468	96%
14/15	2,250	2,176	2,048	1,984	1,834	1,823	1,782	1,542	1,198	1,237				1,787	122%
														13/14	122%
														12/13	116%
														11/12	96%
														chg 14-15 avg	chg 14-15 YTD

DI balance Apr to date is up 29% from 13/14, up 15% from 12/13, and down 5% from 11/12
DI balance monthly average is up 22% from 13/14, up 16% from 12/13, and down 4% from 11/12

FY UI TRENDS - FO

Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

NEW OPENED CASES

FY	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	32,527	38,079	39,828	36,161	30,799	31,448	33,339	30,233	36,391	33,590	34,531	31,871	408,797	34,066		
12/13	32,132	37,791	33,363	36,746	31,266	26,393	33,691	31,654	33,967	32,876	33,258	28,418	391,555	32,630	96%	-1,437
13/14	29,941	30,154	24,997	28,576	23,320	25,020	29,259	24,091	26,279	30,284	26,654	24,702	323,277	26,940	83%	-5,690
14/15	24,330	22,177	21,805	21,462	16,062	19,991	17,415	16,163	19,647	21,674			200,726	20,073	75%	-6,867
Multi:	4				11				2				13/14	75%	74%	
	4				12/13				62%				12/13	62%	61%	
	4				11/12				59%				11/12	59%	59%	
					chg 14-15 avg								chg 14-15 YTD			

UI registrations Apr to date are down 26% from 13/14, down 39% from 12/13, and down 41% from 11/12
 UI registrations monthly average is down 25% from 13/14, down 38% from 12/13, and down 41% from 11/12

CLOSED CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
11/12	33,797	36,979	41,802	33,663	33,076	34,301	33,604	37,167	44,615	28,383	34,802	31,915	424,104	35,342		
12/13	30,672	35,346	30,299	38,963	32,844	32,269	33,153	33,375	37,440	29,390	29,752	26,058	389,561	32,463	92%	-2,879
13/14	35,658	33,322	29,065	27,591	24,375	22,868	26,057	25,250	26,573	26,957	27,140	25,221	330,077	27,506	85%	-4,957
14/15	25,688	24,541	20,520	23,658	17,228	18,900	19,584	20,754	20,060	19,749			210,682	21,068	77%	-6,438
Multi:	2/4				2/11				1/4				13/14	77%	76%	
	4				12/13				65%				12/13	65%	63%	
	4				11/12				60%				11/12	60%	59%	
					chg 14-15 avg								chg 14-15 YTD			

UI dispositions Apr to date are down 24% from 13/14, down 37% from 12/13, and down 41% from 11/12
 UI dispositions monthly average is down 23% from 13/14, down 35% from 12/13, and down 40% from 11/12

BALANCE OPEN CASES

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg			
11/12	49,805	50,755	48,650	51,057	48,653	45,715	45,315	38,225	29,603	34,674	34,327	34,188		42,581					
12/13	35,578	37,843	40,820	38,495	36,792	30,853	31,303	29,396	25,859	29,169	32,572	34,851		33,628	79%	-8,953			
13/14	29,038	25,729	21,580	22,445	21,288	23,364	25,994	24,779	24,421	27,670	27,131	26,548		24,999	74%	-8,629			
14/15	25,113	22,670	23,888	21,619	20,404	21,447	19,211	14,570	14,111	15,981				19,901	80%	-5,098			
Multi:	4				4				7				7				13/14	80%	81%
	4				12/13				59%				59%				12/13	59%	59%
	4				11/12				47%				45%				11/12	47%	45%
					chg 14-15 avg								chg 14-15 YTD						

UI balance Apr to date is down 19% from 13/14, down 41% from 12/13, and down 55% from 11/12
 UI balance monthly average is down 20% from 13/14, down 41% from 12/13, and down 53% from 11/12

WEEKLY AO WORKLOAD REPORT
April 2015

Week	Unreg total	Appeals Rec'd	Registrations	Dispositions	Open Balance	Change
<u>Ending</u>						
4/3/2015	474	310	214	201	2041	13
4/10/2015	490	337	331	295	2081	40
4/17/2015	656	435	218	203	2094	13
4/24/2015	570	408	487	351	2229	135
4/30/2015	464	275	359	296	2292	-63

4/1-4/30/2015
Running Total

1765 1609 1346

Week	Average Case age	45-Day (50%) Time Lapse	75-Day (80%) Time Lapse	150-Day (95%) Time Lapse
<u>Ending</u>				
4/3/2015	33.2	33.33%	96.67%	100.00%
4/10/2015	35	71.26%	93.31%	98.43%
4/17/2015	38.6	56.47%	90.59%	100.00%
4/24/2015	38.3	32.34%	91.08%	100.00%
4/30/2015	37.3	20.72%	91.44%	100.00%
4/1-4/30/2015	37.3	43.19%	92.39%	99.62%

WEEKLY AO WORKLOAD REPORT
January 2015

Week	Unreg total	Appeals Rec'd	Registrations	Dispositions	Open Balance	Change
5/1/2015	479	80	62	145	2208	-84
5/8/2015						
5/15/2015						
5/22/2015						
5/29/2015						

5/1-5/31/2015
Running Total

80	62	145
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Week	Average Case age	45-Day (50%) Time Lapse	75-Day (80%) Time Lapse	150-Day (95%) Time Lapse
5/1/2015	36.6	27.36%	95.28%	99.06%
5/8/2015				
5/15/2015				
5/22/2015				
5/29/2015				

5/1-5/31/2015

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California Unemployment Insurance Appeals Board
Board Appeal Summary Report

Average Days in Transfer from FO Received Date to Date Received at AO

	April, 2015	March, 2015	February, 2015	January, 2015
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	0.76	0.53	0.47	1.12
Ing	2.32	3.31	2.66	2.78
Inl	1.60	1.13	1.62	1.88
LA	1.85	2.06	1.16	2.38
Oak	1.35	2.72	2.83	2.22
OC	0.37	0.82	0.49	0.66
Ox	0.44	0.33	1.11	0.44
Pas	4.31	5.23	6.87	7.10
Sac	1.27	2.05	1.28	2.19
SD	2.70	3.52	5.09	3.86
SF	1.23	3.45	1.34	1.62
SJ	1.00	2.67	1.60	1.72
Tax	0.50	0.00	1.00	2.40
Total	1.49	2.42	2.15	2.37
	881	1710	1460	1228

**California Unemployment Insurance Appeals Board
Board Appeal Summary Report**

Average Days in Transfer from Date Received at AO to Board Appeal Event Date

	April, 2015	March, 2015	February, 2015	January, 2015
	Average Days in Transfer			
	Case Count	Case Count	Case Count	Case Count
Fr	5.39	8.78	6.94	6.02
Ing	3.98	6.14	6.77	6.04
Inl	5.32	8.56	7.91	6.60
LA	6.66	8.00	6.46	5.66
Oak	10.38	12.12	10.72	7.10
OC	4.81	13.25	10.30	8.15
Ox	4.59	8.20	7.86	9.19
Pas	7.24	10.18	7.11	5.55
Sac	7.51	12.38	12.01	7.92
SD	4.48	9.46	9.71	6.49
SF	7.73	5.92	8.80	5.88
SJ	5.83	9.16	6.82	6.00
Tax	7.50	13.50	12.00	10.40
Total	5.65	9.33	8.47	6.68

AO REPORT TO BOARD -- MONTH OF APRIL 2015

	# Cases	Last Mo.	Calendar Yr Avg	Last Yr Av	2011
REGISTRATIONS	1608	1605	1399	1680	3021
DISPOSITIONS	1,346	1269	1352	1662	2361
OPEN BALANCE	2,290	2028	1948	2306	6020

CASE AGING (40days) 37.3 33.9 Days

TIME LAPSE		
45 Days (50%)	43.00%	58.00%
75 Days (80%)	92.00%	94.00%
150 Days (95%)	100.00%	100.00%

OTHER INFORMATION

FO to AO Transfer Rate	1.49 days
FO ALLs working in AO	1
Appeal Rate FO to AO	7.10%

APPELLATE OPERATIONS TL & Case Aging TRENDS

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Avg.
Standard	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%
Standard	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%
09/10 45-Day	42.4%	41.8%	39.5%	28.6%	35.6%	28.8%	29.2%	37.3%	40.6%	43.3%	59.4%	80.5%	42.2%
09/10 75-Day	76.2%	85.2%	69.7%	75.9%	78.5%	74.2%	83.2%	88.0%	92.9%	93.3%	91.3%	94.7%	83.6%
09/10 150-Day	82.6%	98.8%	96.7%	99.1%	99.3%	99.3%	99.0%	99.5%	99.6%	99.7%	99.8%	99.4%	97.7%
Case Aging	42	45	41	39	39	39	37	38	34	35	29	26	37
10/11 45-Day	83.1%	80.3%	80.9%	81.5%	83.4%	86.7%	85.9%	77.0%	48.1%	28.8%	11.4%	12.9%	63.3%
10/11 75-Day	97.5%	98.2%	97.5%	98.0%	96.9%	97.2%	98.4%	97.7%	95.6%	89.3%	88.1%	90.1%	95.4%
10/11 150-Day	99.8%	99.9%	99.9%	100.0%	99.4%	99.9%	99.7%	99.8%	99.7%	99.9%	99.6%	99.8%	99.8%
Case Aging	26	28	27	27	25	28	28	33	38	38	36	34	31
11/12 45-Day	5.2%	6.9%	4.6%	10.1%	10.6%	10.5%	11.6%	11.7%	17.2%	16.6%	47.9%	70.0%	18.6%
11/12 75-Day	89.2%	87.9%	60.8%	43.9%	40.0%	43.1%	72.7%	86.4%	89.5%	85.5%	91.0%	90.8%	73.4%
11/12 150-Day	99.7%	99.4%	99.4%	97.3%	98.9%	99.0%	98.9%	99.2%	99.5%	99.3%	99.3%	99.1%	99.1%
Case Aging	39	45	43	47	48	44	39	38	39	37	32	30	40
12/13 45-Day	66.4%	57.4%	20.5%	12.8%	28.7%	40.7%	25.5%	22.1%	14.3%	13.1%	24.0%	53.3%	31.6%
12/13 75-Day	94.0%	91.8%	81.7%	80.9%	80.6%	76.4%	75.4%	83.2%	75.3%	82.7%	76.6%	90.6%	82.4%
12/13 150-Day	99.3%	99.5%	99.4%	99.7%	99.2%	99.0%	99.0%	99.6%	98.3%	99.7%	99.8%	99.7%	99.4%
Case Aging	31	38	44	48	44	49	45	45	41	41	35	29.1	41
13/14 45-Day	62.3%	76.0%	72.4%	56.6%	77.4%	80.5%	74.5%	52.4%	52.5%	51.0%	59.1%	77.1%	66.0%
13/14 75-Day	92.1%	94.4%	90.7%	90.3%	94.8%	96.3%	97.3%	93.1%	92.3%	91.6%	93.3%	96.3%	93.5%
13/14 150-Day	99.7%	99.7%	99.8%	99.8%	99.6%	99.9%	99.9%	99.5%	99.6%	99.4%	99.6%	99.9%	99.7%
Case Aging	30.1	31.0	32.2	30.1	28.4	24.0	31.1	35.0	33.8	31.8	27.8	29.3	30.4
14/15 45-Day	77.9%	79.7%	69.8%	42.1%	48.6%	56.9%	38.5%	39.7%	42.4%	45.1%	20.5%	57.5%	51.6%
14/15 75-Day	96.9%	96.4%	95.7%	96.1%	90.6%	93.4%	91.3%	88.8%	82.1%	67.8%	77.4%	93.6%	89.2%
14/15 150-Day	99.2%	99.8%	99.8%	99.8%	99.7%	99.8%	99.5%	99.5%	99.0%	99.9%	99.8%	99.8%	99.6%
Case Aging	28.3	30.3	32.3	35.1	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	35.4
15/16 45-Day	43.2%												43.2%
15/16 75-Day	92.4%												92.4%
15/16 150-Day	99.6%												99.6%
Case Aging	37.3												37.3

ALL PROGRAM TRENDS-AO

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	2,789	2,316	3,555	2,608	2,418	1,958	2,407	2,932	2,430	2,728	2,376	2,156	30,673	2,556		
2013	2,789	2,721	3,003	3,403	2,735	2,082	2,057	2,055	2,359	2,377	1,612	1,665	28,858	2,405	94%	-151
2014	1,681	1,666	1,620	1,959	1,623	1,812	1,847	1,729	1,636	1,873	1,298	1,417	20,161	1,680	70%	-725
2015	1,095	1,288	1,605	1,608									5,596	1,399	83%	-281
													2014	83%	81%	
													2013	58%	47%	
													2012	55%	50%	

Registrations Jan to date down 19% from 2014, down 53% from 2013, and down 50% from 2012.

Registration monthly average down 17% from 2014, down 42% from 2013, and down 45% from 2012.

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	2,917	3,106	3,407	2,747	2,310	1,816	2,653	3,087	2,709	2,341	2,327	2,608	32,028	2,669		
2013	2,921	2,314	3,498	2,810	2,605	1,999	2,258	2,716	2,120	1,853	1,660	2,208	28,962	2,414	90%	-256
2014	1,517	1,549	1,743	1,877	1,661	1,634	1,583	1,813	1,925	1,568	1,438	1,637	19,945	1,662	69%	-751
2015	1,415	1,377	1,269	1,346									5,407	1,352	81%	-310
													2014	81%	81%	
													2013	56%	47%	
													2012	51%	44%	

Dispositions Jan to date down 19% from 2014, down 53% from 2013, and down 56% from 2012.

Disposition monthly average down 19% from 2014, down 46% from 2013, and down 49% from 2012.

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of Yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	3,872	3,870	4,984	5,543	5,814	5,356	6,020	6,423	5,566	5,057	4,265	3,792	3,792	5,047		
2013	3,663	2,902	3,018	2,906	3,014	3,141	2,948	2,758	2,509	2,863	2,894	2,340	2,340	2,913	58%	-2,134
2014	2,057	2,452	1,910	2,509	2,625	2,671	2,484	1,804	2,049	2,575	2,562	1,970	1,970	2,306	79%	-607
2015	1,783	1,690	2,028	2,290										1,948	84%	-358
													2014	84%	87%	
													2013	67%	62%	
													2012	39%	43%	

Open Balance Jan to date is down 13% from 2014, down 38% from 2013, and down 57% from 2012.

Open Balance monthly average down 26% from 2014, down 33% from 2013, and down 61% from 2012.

UI TRENDS-AO
Program Codes 1, 2, 3, 4, 5, 6, 8, 23, 24, 28, 29, 30, 31, 33, 34, 35, 36, 37, 38, 41, 42

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	2,661	2,205	3,383	2,517	2,307	1,875	2,319	2,824	2,338	2,632	2,260	2,091	29,412	2,451		
2013	2,708	2,596	2,942	3,223	2,614	2,014	1,997	1,978	2,276	2,233	1,541	1,591	27,713	2,309	94%	-142
2014	1,620	1,608	1,558	1,883	1,572	1,743	1,790	1,676	1,563	1,795	1,234	1,332	19,374	1,615	70%	-695
2015	1,027	1,225	1,534	1,518									5,304	1,326	82%	-289
UI registrations Jan to date are down 20% from 2014, down 54% from 2013, and down 51% from 2012 UI registration monthly average is down 18% from 2014, down 43% from 2013, and down 46% from 2012													2014	82%	80%	
													2013	57%	46%	
													2012	54%	49%	
													chg to '14 avg		chg to '14 YTD	

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	2,780	2,960	3,237	2,626	2,211	1,747	2,538	2,958	2,582	2,235	2,247	2,512	30,633	2,553		
2013	2,823	2,240	3,363	2,704	2,504	1,920	2,173	2,602	2,040	1,787	1,582	2,083	27,821	2,318	91%	-234
2014	1,443	1,490	1,689	1,817	1,599	1,548	1,518	1,752	1,871	1,503	1,381	1,571	19,182	1,599	69%	-720
2015	1,348	1,285	1,212	1,271									5,116	1,279	80%	-320
UI dispositions Jan to date are down 21% from 2014, down 54% from 2013, and down 56% from 2012 UI disposition monthly average is down 20% from 2014, down 45% from 2013, and down 50% from 2012													2014	80%	79%	
													2013	55%	46%	
													2012	50%	44%	
													chg to '14 avg		chg to '14 YTD	

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	3,398	2,671	2,785	2,703	2,784	2,910	2,744	2,578	2,363	2,727	2,722	2,199	2,199	2,715		
2013	1,933	2,279	1,809	2,336	2,432	2,491	2,329	1,684	1,923	2,373	2,360	1,827	1,827	2,148	79%	-567
2014	1,994	2,106	1,936	1,986	1,979	2,166	2,432	2,349	2,047	2,340	2,181	1,937	1,937	2,121	99%	-27
2015	1,613	1,549	1,873	2,120									7,155	1,789	84%	-332
UI balance of open cases Jan to date are down 11% from 2014, down 14% from 2013, and down 38% from 2012 UI balance monthly average is down 16% from 2014, down 17% from 2013, and down 34% from 2012													2014	84%	89%	
													2013	83%	86%	
													2012	66%	62%	
													chg to '14 avg		chg to '14 YTD	

DI TRENDS-AO
Program Codes 7, 10, 11, 12, 16 & 20

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	99	82	120	66	74	62	85	92	78	85	65	57	965	80		
2013	52	121	55	118	84	46	37	61	74	88	55	43	834	70	86%	-11
2014	35	45	36	60	48	57	55	39	59	69	52	71	626	52	75%	-17
2015	59	54	57	72									242	61	116%	8
													2014	116%	138%	
													2013	87%	70%	
													2012	75%	66%	

DI registrations Jan to date up 38% from 2014, down 30% from 2013, down 34% from 2012.
DI registration monthly average up 16% from 2014, down 13% from 2013, and down 25% from 2012.

2014	116%	138%
2013	87%	70%
2012	75%	66%

chg to '14 avg chg to '14 YTD

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	113	116	140	88	73	55	79	95	79	87	77	71	1,073	89		
2013	69	60	117	88	71	65	53	69	52	44	56	78	822	69	77%	-21
2014	59	37	38	50	45	46	45	50	50	55	45	56	576	48	70%	-21
2015	59	74	53	59									245	61	128%	13
													2014	128%	133%	
													2013	89%	73%	
													2012	68%	54%	

DI dispositions Jan to date up 33% from 2014, down 27% from 2013, down 46% from 2012.
DI disposition monthly average up 28% from 2014, down 11% from 2013, and down 32% from 2012.

2014	128%	133%
2013	89%	73%
2012	68%	54%

chg to '14 avg chg to '14 YTD

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	163	130	109	87	89	97	102	97	97	95	82	68	68	101		
2013	51	110	50	78	91	72	55	49	71	116	115	79	79	78	77%	-23
2014	52	61	60	68	71	82	92	81	91	106	112	127	127	84	107%	6
2015	127	107	111	125										118	141%	34
													2014	141%	195%	
													2013	150%	163%	
													2012	116%	96%	

Open Balance of DI Jan to date up 95% from 2014, up 63% from 2013, and down 4% from 2012.
Open Balance monthly average up 41% from 2014, up 50% from 2013, and up 16% from 2012.

2014	141%	195%
2013	150%	163%
2012	116%	96%

chg to '14 avg chg to '14 YTD

TAX TRENDS-AO
 Program Codes 15, 17, 18, 32, 45, 46, 47, 48

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	22	20	39	23	34	21	2	13	11	9	44	6	244	20		
2013	27	0	0	53	24	17	12	12	5	42	9	27	228	19	93%	-1
2014	24	11	18	9	1	8	0	5	10	5	11	9	111	9	49%	-10
2015	3	8	9	5									25	6	68%	-3
													2014	68%	40%	
													2013	33%	31%	
													2012	31%	24%	
														chg to '14 avg	chg to '14 YTD	

Tax registrations Jan to date are down 60% from 2014, down 69% from 2013, and down 76% from 2012
 Tax registration monthly average down 32% from 2014, down 67% from 2013, and down 69% from 2012

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	15	23	21	24	17	13	35	34	43	16	2	18	261	22		
2013	25	11	15	16	15	10	28	38	18	20	13	39	248	21	95%	-1
2014	8	16	12	7	13	32	6	10	0	5	7	5	121	10	49%	-11
2015	5	13	0	12									30	8	74%	-3
													2014	74%	70%	
													2013	36%	45%	
													2012	34%	36%	
														chg to '14 avg	chg to '14 YTD	

Tax dispositions Jan to date are down 30% from 2014, down 55% from 2013 and down 64% from 2012
 Tax disposition monthly average down 26% from 2014, down 64% from 2013, and down 66% from 2012

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	End of yr Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	92	89	108	107	124	132	100	78	46	39	82	70	70	89		
2013	72	61	46	83	92	97	82	58	48	67	68	51	51	69	77%	-20
2014	74	63	69	71	59	35	22	18	28	27	31	35	35	44	64%	-24
2015	33	28	37	30										32	72%	-12
													2014	72%	46%	
													2013	47%	49%	
													2012	36%	32%	
														chg to '14 avg	chg to '14 YTD	

Tax balance of open cases Jan to date is down 54% from 2014, down 51% from 2013, and down 68% from 2012
 Tax balance monthly average is down 28% from 2014, down 53% from 2013, and down 64% from 2012

OTHER TRENDS-AO
Program Codes 9,13, 14, 19, 21,22, 40, 44

REGISTRATIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	7	9	13	2	3	0	1	3	3	2	7	2	52	4		
2013	2	4	6	9	13	5	11	4	4	14	7	4	83	7	160%	3
2014	2	2	8	7	2	4	2	9	4	4	1	5	50	4	60%	-3
2015	6	1	5	13									25	6	150%	2
													2014	150%	132%	
													2013	90%	119%	
													2012	144%	81%	

Other registrations Jan to date are up 32% from 2014 and up 19% from 2013, and down 19% from 2012
Other registration monthly average up 50% from 2014, down 10% from 2013, and up 44% from 2012

DISPOSITIONS

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	9	7	9	9	9	1	1	0	5	3	1	7	61	5		
2013	4	3	3	2	15	4	4	7	10	2	9	8	71	6	116%	1
2014	7	2	4	3	4	8	6	1	4	5	5	5	54	5	76%	-1
2015	3	5	4	4									16	4	89%	-1
													2014	89%	100%	
													2013	68%	133%	
													2012	79%	47%	

Other dispositions Jan to date are equal 2014, up 33% from 2013, and down 53% from 2012
Other disposition monthly average down 11% from 2014, down 32% from 2013, and down 21% from 2012

BALANCE OPEN CASES

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2012	10	12	16	9	3	2	2	5	3	2	8	1	1	6		
2013	0	2	2	5	2	11	18	13	7	19	19	13	13	9	152%	3
2014	1	1	9	13	11	7	3	11	11	10	6	7	7	8	81%	-2
2015	10	6	7	15										10	127%	2
													2014	127%	158%	
													2013	103%	422%	
													2012	156%	81%	

Other balance of open cases is up 58% from 2014, up 322% from 2013, and down 19% from 2012

Other balance monthly average up 27% from 2014, up 3% from 2013, and up 56% from 2012

Year	Total	Avg.	% Chg of Avg	Yr-Yr AvgChg
2014	10	6	127%	2
2013	13	9	152%	3
2012	7	8	81%	-2
2014	10	6	127%	2
2013	13	9	152%	3
2012	7	8	81%	-2

chg to '14 avg

chg to '14 YTD

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE												AO		Appellants		
2014-2015												Average	Current Mo. % of Avg.	TOTAL	Current Mo.	Estimate
WORKLOAD	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun				
Registrations																
UI TL	1,790	1,676	1,563	1,795	1,234	1,332	1,027	1,225	1,534	1,518			1,469	103%	14,694	
DI	55	39	59	69	52	71	59	54	57	72			59	123%	587	
Ruling & T-R	1	7	4	2	0	4	2	0	2	12			3	353%	34	
Tax	0	5	10	5	11	9	3	8	9	5			7	77%	65	
Other	1	2	0	2	1	1	4	1	3	1			2	63%	16	
Total	1,847	1,729	1,636	1,873	1,298	1,417	1,095	1,288	1,605	1,608			1,540	104%	15,396	949
Multi Cases																
Dispositions																
UI TL	1,518	1,752	1,871	1,503	1,381	1,571	1,348	1,285	1,212	1,271			1,471	86%	14,712	
DI	45	50	50	55	45	56	59	74	53	59			55	108%	546	
Ruling & T-R	6	1	2	4	5	4	1	4	0	2			3	69%	29	
Tax	14	10	0	5	7	5	5	13	0	12			7	169%	71	
Other	0	0	2	1	0	1	2	1	4	2			1	154%	13	
Total	1,583	1,813	1,925	1,568	1,438	1,637	1,415	1,377	1,269	1,346			1,537	88%	15,371	813
Multi Cases/CI																
Balance - Open Cases																
UI TL	2,432	2,349	2,047	2,340	2,181	1,937	1,613	1,549	1,873	2,120			2,044	104%		
DI	92	81	91	106	112	127	127	107	111	125			108	116%		
Ruling & T-R	2	8	10	8	3	4	5	1	3	12			6	214%		
Tax	22	18	28	27	31	35	33	28	37	30			29	104%		
Other	1	3	1	2	3	3	5	5	4	3			3	100%		
Total	2,549	2,459	2,177	2,483	2,330	2,106	1,783	1,690	2,028	2,290			2,190	105%		1,308
Multi Cases																Estimate
FO to AO Appeal Rate																
UI TL	7.1%	6.5%	6.4%	8.7%	5.2%	7.7%	5.4%	6.3%	7.4%	7.6%			6.8%	111%		
DI	5.3%	3.8%	5.4%	5.6%	4.5%	7.4%	5.5%	4.7%	4.6%	5.2%			5.2%	101%		
Ruling & T-R	1.0%	4.4%	4.0%	0.8%	0.0%	2.9%	0.7%	0.0%	1.9%	1.3%			1.7%	79%		
Tax	0.0%	2.5%	6.7%	2.6%	6.3%	6.2%	2.5%	9.9%	6.0%	3.5%			4.6%	76%		
Other	8.3%	13.3%	0.0%	8.3%	7.1%	4.5%	36.4%	2.4%	9.7%	4.3%			9.4%	46%		
Overall Rate	6.8%	6.4%	6.3%	8.4%	5.1%	7.7%	5.4%	6.2%	7.2%	7.1%			6.7%	107%		

APPELLATE OPERATIONS - REPORT SUMMARY

APPELLATE												2014-2015												AO	
	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	Current Mo. % of Avg.											
TIME LAPSE																									
45 Day-50 %	42	49	57	39	40	42	45	21	58	43			43	99%											
75 Day- 80 %	96	91	93	91	89	82	68	77	94	92			87	106%											
150 Day- 95 %	100	100	100	99	100	99	100	100	100	100			100	100%											
CASE AGE																									
Avg Days-UI (mean)	35.2	35.9	37.6	36.0	41.1	38.8	41.5	33.4	33.9	37.3			37.1	101%											
Avg Days-UI (median)	31.0	31.0	34.0	32.0	34.0	37.0	36.5	30.0	32.0	37.0			33.5	111%											
Over 120 days old																									
UI Cases	21	19	15	13	16	5	6	4	5	5			11	46%											
UI %	1%	1%	1%	1%	1%	0%	0%	0%	0%	0%			1%	39%											
UI % w/out Multis	1%	1%	1%	1%	1%	0%	0%	0%	0%	0%			1%	39%											
NET PYS USED																									
ALJ	12.58	13.82	11.70	11.72	9.54	9.09	9.67	12.61	10.74				11.3	95%											
AO Non ALJ	24.25	25.42	23.76	25.50	20.81	22.79	21.19	21.73	21.34				23.0	93%											
CTU Non ALJ	3.46	3.97	4.15	4.20	2.44	2.09	2.79	2.69	2.76				3.2	87%											
Net Pys	40.29	43.21	39.61	41.42	32.79	33.97	33.65	37.03	34.84	0.00	0.00		37.4	93%											
RATIOS																									
AO w/o transcribers	1.93	1.84	2.03	2.18	2.18	2.51	2.19	1.72	1.99				2.04	97%											
AO with transcribers	2.20	2.13	2.39	2.53	2.44	2.74	2.48	1.94	2.24				2.32	97%											
TRANSCRIPTS																									
Avg PGS Per T/S	55	58	49	42	28	34	39	32	49				43	0%							386				
ALJ PGS Per T/S	3,148	3,824	2,909	3,092	1,882	2,462	2,555	2,011	3,828				2,857	0%							25,711				
PRODUCTIVITY																									
ALJ Disp/clk	30.0	29.8	39.2	30.4	39.7	40.9	38.5	27.3	28.1				33.8	83%											
Trans Pgs/day	43.33	43.78	33.38	33.46	40.60	53.55	48.20	37.38	66.05				44.4	149%											

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE		2014												AO		Appellants		
WORKLOAD		Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	Current Mo. % of Avg.	TOTAL	Current Mo.	Estimate
Registrations																		
UI TL		1,027	1,225	1,534	1,518									1,326	114%	5,304		
DI		59	54	57	72									61	119%	242		
Ruling & T-R		2	0	2	12									4	300%	16		
Tax		3	8	9	5									6	80%	25		
Other		4	1	3	1									2	44%	9		
Total		1,095	1,288	1,605	1,608	0	0	0	0	0	0	0	0	1,399	115%	5,596	949	
Multi Cases																		
Dispositions																		
UI TL		1,348	1,285	1,212	1,271									1,279	99%	5,116		
DI		59	74	53	59									61	96%	245		
Ruling & T-R		1	4	0	2									2	114%	7		
Tax		5	13	0	12									8	160%	30		
Other		2	1	4	2									2	89%	9		
Total		1,415	1,377	1,269	1,346	0	0	0	0	0	0	0	0	1,352	100%	5,407	813	
Multi Cases/Clt																		
Balance - Open Cases																		
UI TL		1,613	1,549	1,873	2,120									1,789	119%			
DI		127	107	111	125									118	106%			
Ruling & T-R		5	1	3	12									5	229%			
Tax		33	28	37	30									32	94%			
Other		5	5	4	3									4	71%			
Total		1,783	1,690	2,028	2,290	0	0	0	0	0	0	0	0	1,948	118%		1,308	Estimate
Multi Cases																		
FO to AO Appeal Rate																		
UI TL		5.4%	6.3%	7.4%	7.6%									6.7%	114%			
DI		5.5%	4.7%	4.6%	5.2%									5.0%	104%			
Ruling & T-R		0.7%	0.0%	1.9%	1.3%									1.0%	137%			
Tax		2.5%	9.9%	6.0%	3.5%									5.5%	64%			
Other		36.4%	2.4%	9.7%	4.3%									13.2%	33%			
Overall Rate		5.4%	6.2%	7.2%	7.1%									6.5%	110%			

APPELLATE OPERATIONS ~ REPORT SUMMARY

APPELLATE		2014												AO	
		Jan	Feb	March	April	May	June	July	Aug	Sep	Oct	Nov	Dec	Average	Current Mo. % of Avg.
TIME LAPSE															
	45 Day-50 %	45	21	58	43									42	104%
	75 Day- 80 %	68	77	94	92									83	112%
	150 Day- 95 %	100	100	100	100									100	100%
CASE AGE															
	Avg Days-UI (mean)	41.5	33.4	33.9	37.3									36.5	102%
	Avg Days-UI (median)	36.5	30.0	32.0	37.0									33.9	109%
Over 120 days old															
	UI Cases	6	4	5	5									5	100%
	UI %	0%	0%	0%	0%									0%	80%
	UI % w/out Malis	0%	0%	0%	0%									0%	80%
NET PYS USED															
	ALJ	9.67	12.61	10.74											98%
	AO Non ALJ	21.19	21.73	21.34											100%
	CTU Non ALJ	2.79	2.69	2.76											100%
	Net PYS	33.65	37.03	34.84	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		99%
RATIOS															
	AO w/o transcribers	2.19	1.72	1.99										1.95	102%
	AO with transcribers	2.48	1.94	2.24										2.20	102%
TRANSCRIPTS															
		39	32	49	40									40	100%
PAGES															
	AVG PGS Per T/S	2,555	2,011	3,828	3,258									2,913	112%
		66	63	78	81									66	124%
PRODUCTIVITY															
	ALJ Disp/wk	38.5	27.3	28.1										38.5	71%
	Trans Pgs/day	48.20	37.38	66.05										48.2	0.7755266

Monthly Board Meeting Litigation Report - April 2015

AGENDA ITEM 9

<u>LITIGATION CASES PENDING</u>	TOTAL = 273
SUPERIOR COURT: Claimant Petitions.....	220
Employer Petitions.....	32
EDD Petitions.....	2
Non-benefit Court Cases	5
APPELLATE COURT: Claimant Appeals.....	7
Employer Appeals.....	4
EDD Appeals.....	0
Non-benefit Court Cases	1
ISSUES: UI.....	236
DI.....	18
Tax.....	11
Non-benefit Court Cases	8

2015 CALENDAR YEAR ACTIVITY - Benefit & Tax Cases

<u>LITIGATION CASES FILED</u>	<u>YTD</u>	<u>April</u>
SUPERIOR COURT: Claimant Petitions.....	11	5
Employer Petitions.....	3	1
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	0	0
Employer Appeals.....	0	0
EDD Appeals.....	0	0
 <u>LITIGATION CASES CLOSED</u>	 <u>YTD</u>	 <u>April</u>
SUPERIOR COURT: Claimant Petitions.....	25	2
Employer Petitions.....	6	1
EDD Petitions.....	0	0
APPELLATE COURT: Claimant Appeals.....	2	0
Employer Appeals.....	0	0
EDD Appeals.....	0	0

2015 Decision Summary

<u>Claimant Appeals</u>		<u>Employer Appeals</u>		<u>CUIAB Decisions</u>		
Win: 0	Loss: 27	Win: 0	Loss: 5	Affirmed: 32	Reversed: 0	Remanded: 0

CALIFORNIA UNEMPLOYMENT INSURANCE APPEALS BOARD

APRIL 2015 PERFORMANCE INDICATORS

FIELD OPERATIONS

MEETING DOL STANDARDS UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Standard</u>
Closed Cases		
% Closed in <= 30 Days	77.3%	≥60%
% Closed in <= 45 Days	95.6%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	19.9	≤30

	<u>UI</u>	<u>ALL</u>
WORKLOAD		
Opened	21,674	23,417
Closed	19,749	21,249
Balance of Open Cases	15,981	25,400

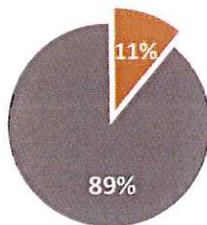
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	32 days
DI Appeals (including PFL)	59 days
All Programs	45 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	92%
UI Extensions as % of All UI	8%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 11% of UI Open Balance, and Regular UI cases made up 89%.

APPELLATE OPERATIONS

MEETING DOL GUIDELINES & STANDARDS UI TIMELAPSE CASES

	<u>Closed</u>	<u>DOL Guideline</u>
Closed Cases		
% Closed in <= 45 Days	43.2%	≥50%
% Closed in <= 75 Days	92.4%	≥80%

	<u>Avg. Days</u>	<u>DOL Standard</u>
Pending Cases		
Case Aging	37.3	≤40

	<u>UI</u>	<u>ALL</u>
WORKLOAD		
Opened	1,518	1,608
Closed	1,271	1,346
Balance of Open Cases	2,120	2,290

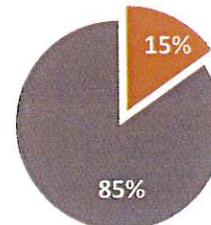
CYCLE TIME: AVERAGE DAYS TO CLOSE APPEALS

UI Timelapse Appeals	55 days
DI Appeals (including PFL)	68 days
All Programs	56 days

UI WORKLOAD COMPOSITION AT INTAKE (OPENED)

Regular UI Appeals as % of All UI	84%
UI Extensions as % of All UI	16%

UI WORKLOAD COMPOSITION AT END OF MONTH OPEN BALANCE:



UI Extensions made up 15% of UI Open Balance, and Regular UI cases made up 85%.

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in April 2015

UI Timelapse CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	32	4	8	13	0
Inglewood	32	6	4	13	2
Inland	30	3	3	15	1
Los Angeles	30	4	4	13	2
Oakland	32	4	8	13	0
Orange County	32	3	7	13	2
Oxnard	32	3	8	14	0
Pasadena	31	3	7	14	1
Sacramento	36	3	9	16	1
San Diego	30	4	3	14	1
San Francisco	34	4	11	12	1
San Jose	30	3	8	12	0
Statewide	32	4	6	14	1

ALL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	35	4	10	13	0
Inglewood	51	6	9	14	2
Inland	55	3	10	17	2
Los Angeles	37	4	8	13	3
Oakland	44	4	9	18	0
Orange County	50	4	20	13	2
Oxnard	36	3	10	14	0
Pasadena	35	3	8	14	1
Sacramento	38	3	10	16	1
San Diego	39	5	5	15	1
San Francisco	40	4	14	13	1
San Jose	38	3	9	12	0
Tax Office	314	N/A	N/A	68	18
Statewide	45	4	10	14	1

California Unemployment Insurance Appeals Board
FO Cycle Time Summary Report
For Cases Closed in April 2015

PFL CASES	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	42	4	N/A	N/A	N/A
Inglewood	73	6	9	12	3
Inland	49	8	12	21	3
Los Angeles	40	5	1	12	11
Oakland	75	8	15	35	3
Orange County	45	4	12	11	2
Oxnard	76	6	44	14	0
Pasadena	67	6	12	17	10
Sacramento	63	5	11	16	3
San Diego	37	7	1	15	2
San Francisco	68	5	32	13	3
San Jose	44	5	23	12	2
Statewide	57	5	18	15	3

DI CASES (No PFL)	Average Days to Process an Appeal	Case Creation Date to Verified Date	Verified Date to Scheduled Date	Scheduled Date to Hearing Date	Hearing Date to Decision Mailed Date
Jurisdiction	Average	Average	Average	Average	Average
Fresno	52	8	17	15	2
Inglewood	52	10	7	16	5
Inland	57	7	14	17	7
Los Angeles	56	9	22	12	4
Oakland	67	7	28	12	5
Orange County	65	10	15	13	8
Oxnard	76	7	40	15	1
Pasadena	70	7	29	14	3
Sacramento	53	5	16	16	4
San Diego	44	7	4	17	4
San Francisco	69	9	33	13	4
San Jose	54	7	18	12	3
Statewide	59	8	20	14	4

CUIAB 14/15 Fiscal Year Paid Overtime/Lump Sum Payout - SCO Report
 July 2014 through March 2015

Branch	FY Y-T-D Decision Typing		FY Y-T-D CTU Typing		FY Y-T-D Registration		FY Y-T-D Other	
	Hours	Pay	Hours	Pay	Hours	Pay	Hours	Pay
Appellate	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	3.50	\$83.83
Admin	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
IT	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	137.50	\$5,819.77
Exec	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00
Field	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	49.00	\$2,219.91
Total	0.00	\$0.00	0.00	\$0.00	0.00	\$0.00	190.00	\$8,123.51

Branch	14/15 Fiscal Year-to-Date Total Overtime Expenditures				FY 14/15 FY Projections		CTO Expenditures	
	14/15 FY Allocation	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	Allocation Balance	Estimated Expenditures Over-/Under	Hours	Estimated Pay
Appellate	\$3,975.00	3.50	0.00	\$83.83	\$3,891.17	\$3,863.23	0.00	\$0.00
Admin	\$0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	26.50	\$1,268.86
IT	\$39,211.00	137.50	0.11	\$5,819.77	\$33,391.23	\$31,451.31	784.30	\$39,813.70
Exec	\$0.00	0.00	0.00	\$0.00	\$0.00	\$0.00	0.00	\$0.00
Field Operations	\$38,648.00	49.00	0.04	\$2,219.91	\$36,428.09	\$35,688.12	32.35	\$1,070.70
Total	81,834.00	190.00	0.12	\$8,123.51	\$73,710.49	\$71,002.65	843.15	\$42,153.26
Actual Monthly Average Personnel Year								

Branch	14/15 Fiscal Year-to-Date Lump Sum Payout						14/15 Allocation	Estimated Over/Under
	Year-to-Date Hours	Year-to-Date Position Equivalent	Year-to-Date Pay	Allocation	Estimated Over/Under			
Appellate	5,780.52	2.78	\$309,739	\$126,443.00	-\$286,542.29			
Admin	0.00	0.00	\$0	\$14,192.00	\$14,192.00			
IT	1,554.20	0.75	\$74,874	\$39,547.00	-\$60,285.09			
Exec	1,634.70	0.79	\$103,904	\$12,441.00	-\$126,097.67			
Field Operations	15,098.94	7.26	\$804,076	\$949,757.00	-\$122,344.73			
Total	24,068.36	11.57	\$1,292,593	\$1,142,380.00	-\$581,078			